

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene informaci3n muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

City of Alturas Had Levels of Coliform Bacteria Above the Drinking Water Standard — December-2018 & January 2019

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants including coliform bacteria. In December 2018, and January 2019, we had more than one total coliform-positive drinking water sample per month. The standard is that no more than one sample per month can be total coliform-positive.

What should I do?

- You do not need to boil your water or take other corrective actions.
- This is not an emergency. If it had been, you would have been notified immediately. Total coliform bacteria are generally not harmful themselves. Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.
- Usually, coliforms are a sign that there could be a problem with the treatment or distribution system (pipes). Whenever we detect coliform bacteria in any sample, we do follow-up testing to see if other bacteria of greater concern, such as fecal coliform or E. coli, are present. We did not find fecal coliform bacteria or E. coli bacteria in your drinking water. If we had, we would have notified you immediately. However, we are still finding coliforms in the drinking water.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.