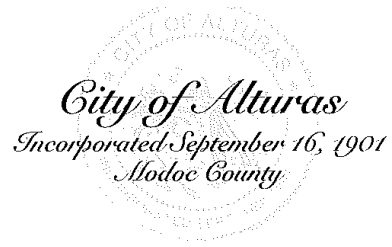
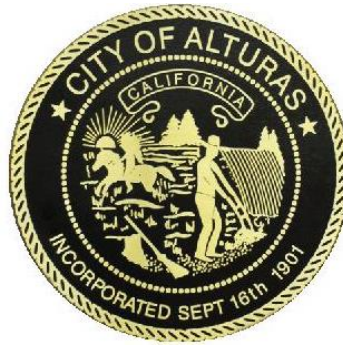


200 W. North St.  
Alturas, CA 96101-3938



(530) 233-2512  
Fax (530) 233-3559

## **MUNICIPAL WATER AND WASTEWATER**



OFFICE HOURS: MONDAY – FRIDAY 9:00 AM TO 5:00 PM

WE ARE AN EQUAL OPPORTUNITY EMPLOYER

## MUNICIPAL UTILITY BILLING FOR THE CITY OF ALTURAS

THE UTILITY BILLING CYCLE IS CALCULATED FROM THE 15TH OF THE MONTH TO THE 14TH OF THE FOLLOWING MONTH.

PAYMENT IS DUE BY THE 9TH OF EACH MONTH; OTHERWISE WATER WILL BE TURNED OFF ON THE 10TH. **(PLEASE SEE NEXT PAGE FOR DELINQUENT ACCOUNT INFORMATION)**

**RESIDENTIAL BASIC WATER RATE: \$46.59** INCLUDES UP TO 1000 CUBIC FEET (CF), ANYTHING OVER THE 1000 CF WILL BE AN ADDITIONAL FEE OF \$0.44 PER 100 CF CONSUMED.

*MOSQUITO ABATEMENT CHARGE OF \$1.50 INCLUDED IN THE BASIC CHARGE*

**RESIDENTIAL BASIC SEWER RATE: \$40.22**

MINIMUM BASIC RATE FOR RESIDENTIAL WATER & SEWER IS: **\$86.81**

**COMMERCIAL BASIC WATER RATE: \$46.59** INCLUDES UP TO 1000 CUBIC FEET (CF), ANYTHING OVER THE 1000 CF WILL BE AN ADDITIONAL FEE OF \$0.44 PER 100 CF CONSUMED.

**COMMERCIAL BASIC SEWER RATE: \$34.07 PLUS \$0.74 PER 100 CUBIC FEET (CF) OF WATER CONSUMED.**

MINIMUM BASIC RATE FOR COMMERCIAL WATER & SEWER IS: **\$80.66**

**MULTI-FAMILY BASIC WATER RATE: \$46.59 PER UNIT** INCLUDES UP TO 1000 CUBIC FEET (CF) PER UNIT, ANYTHING OVER THE 1000 CF WILL BE AN ADDITIONAL FEE OF \$0.44 PER 100 CF CONSUMED.

**MULTI-FAMILY BASIC SEWER RATE: \$38.90 PER UNIT**

MINIMUM BASIC RATE FOR MULTI-FAMILY IS: **\$85.49 PER UNIT**

PLEASE NOTE: THE MINIMUM CHARGE WILL DEPEND ON THE TOTAL NUMBER OF UNITS.

**OUTSIDE CITY LIMITS BASIC WATER RATE: \$45.09** INCLUDES UP TO 1000 CUBIC FEET (CF), ANYTHING OVER THE 1000 CF WILL BE AN ADDITIONAL FEE OF \$0.44 PER 100 CF CONSUMED.

**FOR YOUR CONVENIENCE PAYMENTS MAY BE DEPOSITED AFTER BUSINESS HOURS AT CITY HALL IN THE "NIGHT DEPOSIT BOX". YOU CAN ALSO PAY WITH A CREDIT CARD ONLINE AT CITYOFALTURAS.US (A SMALL FEE DOES APPLY FOR ONLINE PAYMENTS) OR DURING NORMAL BUSINESS HOURS.**

## WATER DEPOSIT

IN ORDER TO OBTAIN WATER/SEWER UTILITY SERVICE IN THE CITY OF ALTURAS A NEW CUSTOMER IS REQUIRED TO PAY A DEPOSIT OF **\$174.00**. THIS DEPOSIT IS DUE BEFORE SERVICES CAN BE INSTATED. IF A CUSTOMER HAS HAD PREVIOUS SERVICE WITHIN THE PAST THREE (3) YEARS, **AND** A CURRENT PAYMENT HISTORY WAS MAINTAINED, INCLUDING THE CLOSED ACCOUNT PAID IN FULL, THE DEPOSIT WILL BE WAIVED. **(RESOLUTION # 2009-01)**

THE **\$174.00** DEPOSIT WILL BE CREDITED TO THE CUSTOMER'S ACCOUNT AFTER ONE YEAR, PROVIDING THE ACCOUNT IS KEPT CURRENT FOR A PERIOD OF ONE (1) YEAR/TWELVE (12) CONSECUTIVE MONTHS. **OR**, IF NO FURTHER SERVICE IS NEEDED, THE DEPOSIT IS CREDITED TO THE CLOSED ACCOUNT. IF THERE IS A CREDIT; IT **MAY** TAKE UP TO SIX (6) WEEKS FOR A CHECK TO BE ISSUED. THE CHECK WILL BE MAILED TO THE LAST KNOWN ADDRESS. **(RESOLUTION # 2009-01)**

## DELINQUENT ACCOUNTS

AT THE END OF EACH MONTH, AFTER THE BILLING CYCLE IS COMPLETE, ALL CUSTOMERS WHO OWE A PREVIOUS BALANCE WILL BE SENT A NOTICE THAT SERVICE WILL BE SHUT OFF UNLESS PAYMENT IS RECEIVED **ON OR** BEFORE THE 9TH OF THE FOLLOWING MONTH. IF THE 10TH FALLS ON A FRIDAY OR A WEEKEND, THE WATER WILL BE SHUT OFF ON THE NEXT REGULAR WORKDAY THAT IS FOLLOWED BY ANOTHER REGULAR WORKDAY.

ONCE A SERVICE LOCATION HAS BEEN SHUT OFF DUE TO NON-PAYMENT, THE RECONNECT FEE OF **\$30.00**, PLUS THE TOTAL AMOUNT OF THE UTILITY BILL MUST BE PAID IN FULL TO HAVE THE WATER SERVICE REINSTATED.

IN ACCORDANCE WITH FEDERAL LAW AND U.S. DEPARTMENT OF AGRICULTURE POLICY, THIS INSTITUTION IS PROHIBITED FROM DISCRIMINATING ON THE BASIS OF RACE, COLOR, NATIONAL ORIGIN, SEX, AGE OR DISABILITY (NOT ALL PROHIBITED BASES APPLY TO ALL PROGRAMS). TO FILE A COMPLAINT OF DISCRIMINATION, WRITE USDA, DIRECTOR, OFFICE OF CIVIL RIGHTS, ROOM 326-W, WHITTEN BUILDING, 1400 INDEPENDENCE AVENUE, SW, WASHINGTON, D.C. 20250-9410 OR CALL (202)720-5964 (VOICE AND TDD), USDA IS AN EQUAL OPPORTUNITY PROVIDER AND EMPLOYER.